

Name: _____ Period: _____ Date: _____

Constructive Conflict Resolution Answer Key

List the seven steps to resolving conflict:

Step 1: __Clarify the issue_____

Step 2: __Find out what each person wants_____

Step 3: __Identify various alternative_____

Step 4: __Decide how to negotiate_____

Step 5: __Choose the best alternative_____

Step 6: __Solidify the agreement_____

Step 7: __Review and renegotiate_____