

COUNT IT OUT!

Tips for Counting Change Back to the Customer

1. Counting change back to the customer is more:
 - Accurate
 - Customer friendly
 - Professional
2. Use the fewest coins and currency available
3. Count the change out loud to the customer
4. Counting the change allows for fewer mistakes in your till



Let's Practice!

Your customer's bill came to \$6.48. The customer paid you with a \$10.00 bill.

1. Repeat the customer's bill back to them – \$6.48 out of \$10.00.
2. Place the \$10.00 bill across your register drawer to remind you the amount the customer has given you. The change due is: $\$10.00 - \$6.48 = \$3.52$.
3. Count the change to the customer aloud from \$6.48 up to \$10.00.
4. Start with the pennies (2) to count up to \$6.50.
5. Next, give the customer two quarters and count up to \$7.00.
6. Finally, give the customer three dollar bills and count up to \$10.00.
7. You should have given the customer three \$1.00, two quarters and two pennies.