

## **Research Project for Goods and Services in the Human Services Industry**

In groups, research quality-control systems for goods and services in the Human Services industry and submit a two-page paper. Research should include:

- Customer focus - Understand current and future customer needs
- Describe the quality management system - Roles, responsibilities and authority of those responsible for product and service quality and establishing guidelines
- Initiatives aimed at improving product safety
- Responding to the customer - Customer feedback to improve its products and customer services

Select a Human Services Career Pathway that will be the focus of your project and find a business/career associated within the pathway.

For example: Food supplier/Dietitians and nutritionists - Early Childhood Development and Services

Your business/career and Human Services Career Pathway

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Information is required to be retrieved from reliable sources.

The project will be assessed by **Rubric for Research Project for Goods and Services in the Human Services Industry.**