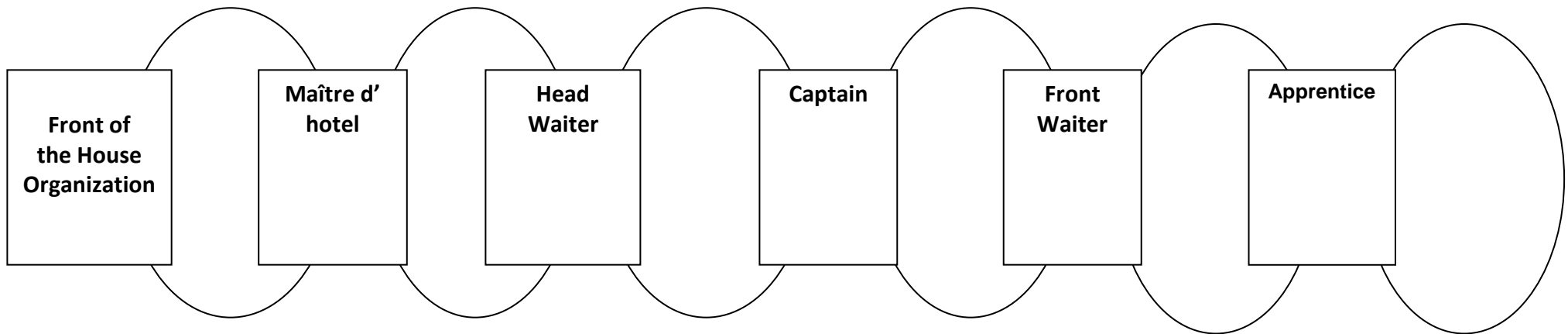


Name _____ Period _____ Date _____

Setting the Tone Notes



Tasks done to the LEFT of the customer

Tasks done to the RIGHT of the customer